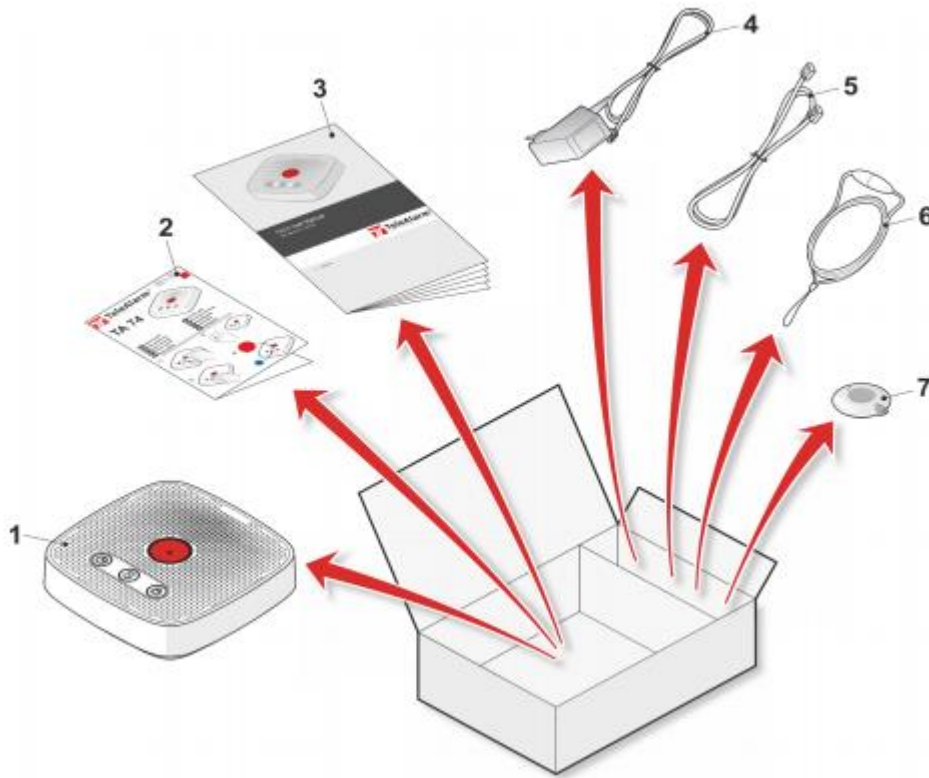


Digital Personal Alarm Connection Guidelines

Setup instructions for homes with digital broadband

What is in the Box:



1. Alarm base unit
2. Quick guide for users
3. Optional manual for technicians/installers
4. Power adapter
5. Optional telephone or network cable (if either is required)
6. Necklace and Bracelet
7. Wireless Transmitter.

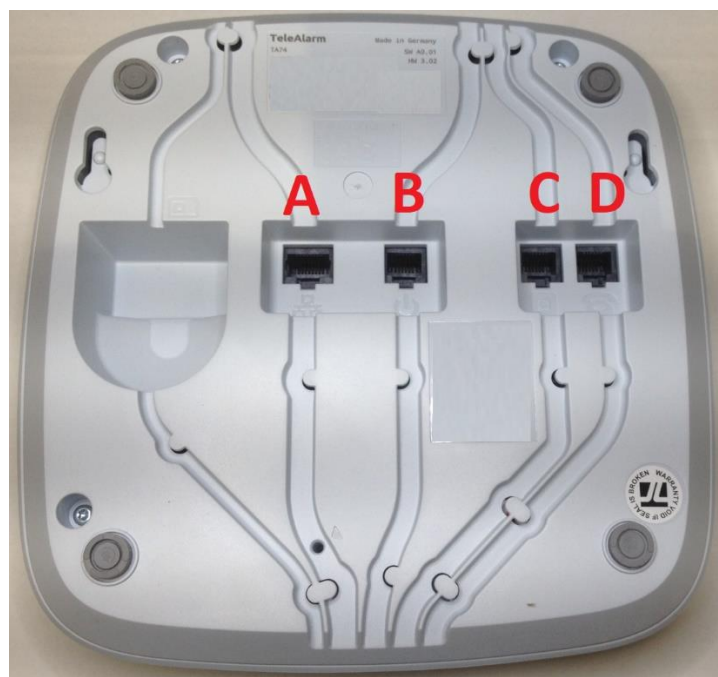
Additional accessories and monitored peripherals (e.g. monitored smoke alarms or carbon monoxide detectors) can be supplied on request.

**Technical Support Telephone Number (24 hours):
028 2036 0280 (Option 3)**

Installation Guidelines

Prior to installation, please ensure broadband services are in working order. Client should check that they can access external websites via p.c. or tablet. (A Wi-Fi signal does not mean the broadband service is active).

Please look at the base of your alarm system and identify the sockets labeled in the image below. **Socket A and Socket B are to be used.**



Socket A is for the broadband connection.

Socket B is for the power supply.

Socket C is not to be used.

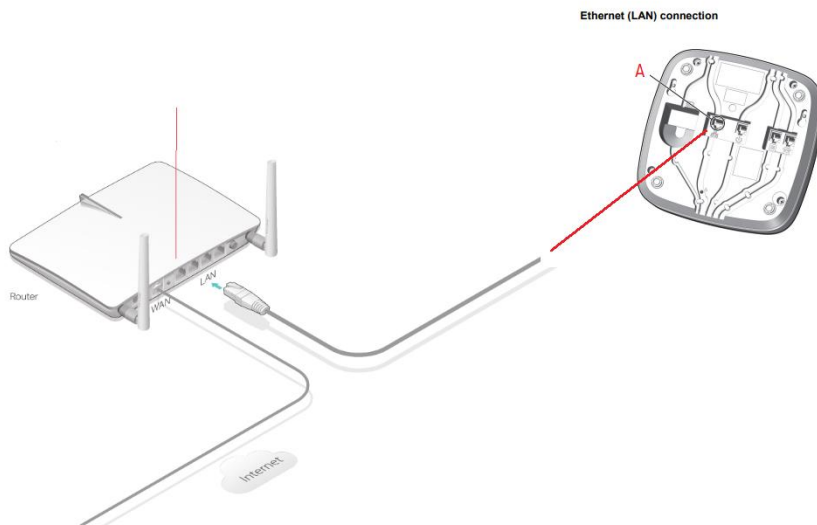
Socket D is not to be used.

Note: Be aware of potential limitations due to broadband network availability. If there is a power failure most broadband routers do not have a battery backup and broadband services are not available. Hence the unit may not be able to connect to the monitoring station. When

power is restored, the unit will automatically return to its normal standby mode. Please contact your internet provider to query the availability of a router with back up battery.

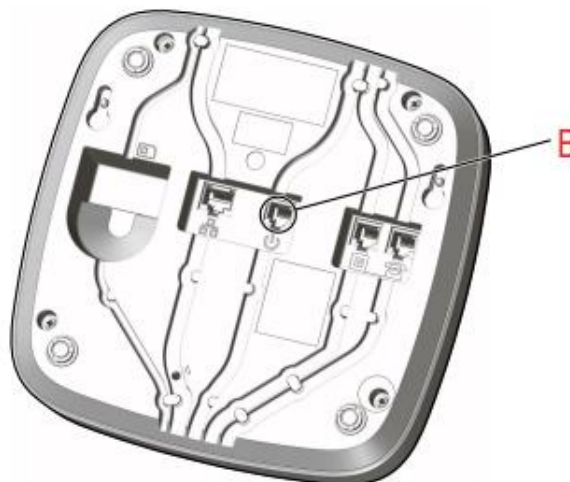
- (1) Insert the plug of the network connection cable into **socket A**. Fit the other end of the cable into your broadband router, into one of the **LAN** sockets. Typically, these are marked 1 through to 4.

*****Do not connect the LAN cable into any sockets marked WAN*****

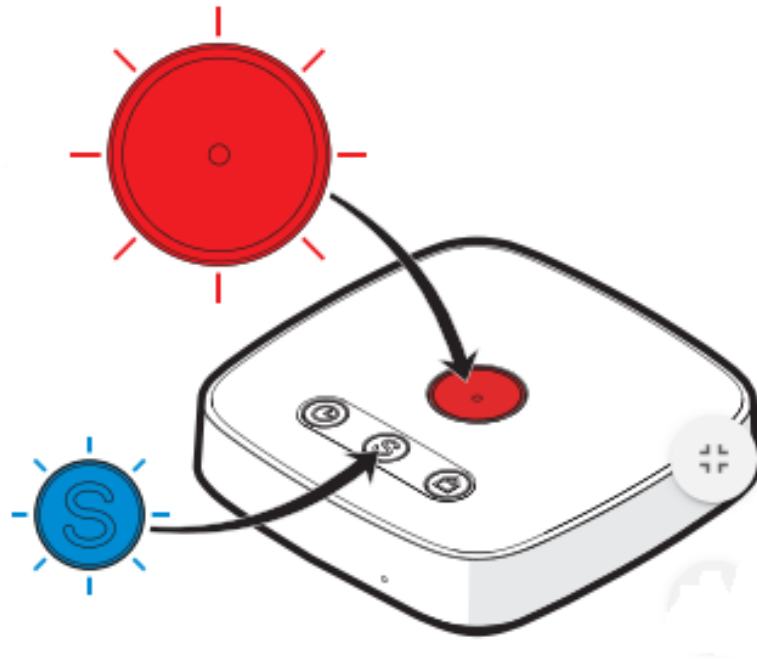


- (2) Insert the plug of the power cable into **socket B**. At the other end of the cable insert the plug into an electrical socket. Avoid using an extension lead if possible.

Power connection



- (3) Turn the unit around so that the buttons are visible. A steady red and blue light will be seen on the unit indicating the unit is in its standby mode.



- (4) Press the red emergency button on the base unit of the alarm. An operator will answer and greet you. Inform the operator that you are setting up your monitored alarm system.



- (5) Test the transmitter/pendant button by pressing it. This will initiate a second call through to the 24-hour monitoring station.



Do not hesitate to press the transmitter/pendant button day or night, if help is required. You can also press the red emergency button on the base unit of the alarm.

The maximum transmission range of the pendant button is 300m. The button will operate from anywhere in your home. You can also test the pendant button to ascertain the furthest point in your garden it will transmit from.

Troubleshooting: The blue button gives indication of the status of the unit. A steady blue light indicates normal standby mode. A flashing blue button indicates a problem. Press the blue button once and the unit will announce the issue e.g., “line failure” or “power failure”. Please call us on **028 2036 0280** for further assistance with trouble-shooting.

If you have not already done so, please return your completed information sheet containing your information and keyholders details to monitoring@taskconnect.co.uk or by post to: TASK Connect, 103A Gilford Road, Lurgan, Co. Armagh, BT66 7AH. If you choose to mail it, please use recorded or tracked delivery for added security.